CLIENT REVIEW

"A Visualization of the Storage Environment"

★★★★★

Delivery Director / Data Center Infrastructure

Industry:
Energy & Utilities

Role:
Infrastructure & Operations

Firm Size:
<50M USD

Integration & Deployment
★★★★☆

Product Capabilities
★★★★☆

Service & Support
★★★★★

"Clear Technologies is always looking for more ways to continually deliver more value to the organization with their products."

Verified Gartner Peer Review

September 20, 2021

WHAT DO YOU LIKE MOST ABOUT VISUAL ONE?

- Dashboard that has the ability to provide the details as more research is performed.
- Realtime data is provided about the environment.
- Historical data is maintained, so trends can be evaluated and acted upon.

PLEASE EXPLAIN THE BUSINESS PROBLEMS OR NEEDS THAT PROMPTED THE PURCHASE OF VISUAL ONE.

Not a good insight into data trends.

IF YOU COULD START OVER, WHAT WOULD YOUR ORGANIZATION DO DIFFERENTLY?

Have this tool be used by others to avoid redevelopment.

WHAT ONE PIECE OF ADVICE WOULD YOU GIVE OTHER PROSPECTIVE CUSTOMERS?

I think that the tools' abilities are only limited by the customer's usage of the product.

WHY DID YOU PURCHASE VISUAL ONE?

- Enhance decision-making
- Drive innovation
- Improve business process agility
- Improve business process outcomes
- Cost management
- Create internal / operational efficiencies

WHAT WERE THE KEY FACTORS THAT DROVE YOUR DECISION?

- Product roadmap and future vision
- Strong consulting partnership
- Strong services expertise
- Strong customer focus
- Product functionality and performance
- Financial / organizational viability