Outage Avoided that APM Tool Missed
"This Wasn't Even on our Radar"

One of the world's *largest food retailers* avoided a costly outage when Visual One's *anomaly detection* spotted an "invisible" warning sign - one their traditional monitoring tools missed.

1 A HIDDEN WARNING

It started like any normal week, one consumed by maintenance and ticket resolutions. During a busy week like that, no one noticed a 300% increase in latency on a lone device - and neither did their APM.

2 OUTAGE AHEAD

That's exactly the kind of easy-to-miss warning sign that can quickly escalate into a slowdown or full-blown outage. "This wasn't even on our radar," said their team leader.

3 A NEW KIND OF MONITORING

Fortunately, Visual One Intelligence's anomaly detection noticed right away and alerted the team. In a matter of minutes, they were able to use Visual One to find the responsible LUN, understand the root cause (too many servers on a datastore), and fix the workloads to resolve the event. Outage avoided!

4 24/7 ASSURANCE

With traditional monitoring tools, these warning signs don't surface until a bigger problem occurs. Visual One takes a proactive, wholistic approach - using predictive intelligence to find the needles in the haystack that other tools miss.

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