

CLIENT REVIEW

"Most Flexible Adaptable Tool for IT Reporting"



Sr Team Leader

Industry:

Services

Role:

Infrastructure & Operations

Firm Size:

<50M USD

Evaluation & Contracting



Integration & Deployment



Product Capabilities



Service & Support



"I have found Visual One to be adaptable to most every environment and customizable for the information gathered. It's nice to not have to buy an additional licensed module in order to generate a critical one-off report."

Verified Gartner Peer Review

August 30, 2021

WHAT DO YOU LIKE MOST ABOUT VISUAL ONE?

- Ease of use
- Clarity of data
- Filtering data presentation with a single click in most cases

WHAT DO YOU DISLIKE MOST ABOUT VISUAL ONE?

- Since it can be applied for multiple roles data reporting, it is sometimes hard to place it in a category

WHY DID YOU PURCHASE VISUAL ONE?

- Cost management
- Improve compliance & risk management
- Create internal / operational efficiencies
- Enhance decision-making

WHAT WERE THE KEY FACTORS THAT DROVE YOUR DECISION?

- Strong services expertise
- Breadth of services
- Product functionality and performance
- Strong customer focus
- Overall cost

WHAT OTHER VENDORS DID YOU CONSIDER IN YOUR EVALUATION?

- Nagios
- BMC
- SolarWinds