

CASE STUDY

Infrastructure Team Eliminates Manual Efforts, Improves Analysis & Decision-Making

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OBJECTIVES

One of the nation's leading food and beverage companies needed a solution to quickly analyze and display their SAN and NAS devices spread across a complex and widely distributed network.

Relying on manual efforts was proving to be error-prone. It was also insufficient for knowing which servers used which portions of Tier 1 / Tier 2 storage as well as where free space existed.

The VP of IT Infrastructure summarized their problems by saying, "Not only were our manual processes difficult for our storage administrators, but upper management did not have the information to make our business decisions."

DECISION

"We chose Visual One Intelligence™ because it leveraged our existing environment without requiring any additional tools or products to install."

SOLUTION

With Visual One Intelligence™, their team received weekly reports and charts showing the exact status of their DS4000 and NetApp NAS storage arrays. They could also easily see which servers used which storage and where potential issues might be.

VERDICT

"Visual One Intelligence™ helped us to make better decisions and save money."

AT A GLANCE

Environment

- IBM DS4000
- NetApp NAS
- Five data centers across US

Challenges

- Large & diverse infrastructure.
- Tier ambiguity.
- SAN and NAS utilization.
- Error-prone manual processes.

Results

- Weekly data snapshot.
- Non-intrusive, non-disruptive, easy to manage.
- Better informed business decisions and future growth.



"This is the perfect tool for our environment: It has required no implementation time or effort, and we get the reports we need whenever we need them."

VP of IT Infrastructure
Major Food Producer